Relax at the Retreat Terms & Conditions

Event Terms & Conditions

By booking a place at any of our events, you agree to the following terms and conditions:

Booking & Payment

Full Prepayment is required to secure your place at any event.

Bookings are not confirmed until payment has been received in full.

Cancellation by Guests

All Payments are non-refundable in the event of a cancellation by the guest.

However, bookings are transferable – you may send someone in your place if you are also unable to attend.

It is your responsibility to notify us with the details of the replacement attendee.

Cancellation by the Host

In the rare event that we need to cancel or postpone the event you will be offered either a full refund or the option to transfer your booking to a future date (if applicable)

Right to Refuse bookings

We reserve the right to refuse any bookings at our sole discretion.